

Provider engagement event 7th May 2021

Q & A from online chat box

1 Q. Will the slides be shared after the event?

Answer Yes, we will share afterwards

2 Q. Can we have Sam's email address please

Answer chair@lancashireparentcarerforum.org.uk

3 Q. Do POWAR & the parent carer forum have representation from each district? would it be possible to find out if Chorley have anyone involved in these please?

Answer Hi - we will find out for you. That's a really good question, we do need to make sure children and young people across the county are aware of POWAR and we have representation if possible.

4 Q. Under the new framework, would parents with Direct Payments have to make a private arrangement still as now? Or are they able to access the activity at the same charge under LBT?

Answer They will be able to access the groups via the new Break Time Plus Lot.

Parents and carers whose children receive Direct Payments will need to arrange and purchase group activities for their child/young person privately.

Does Lisa's explanation explain a bit more?

5 Q. Can providers access both lots?

Answer Yes, provider can tender for multiple lots.

6 Q. How do we access the information regarding whether they get direct payments or have a care package?

Answer Under the new model, families will register their child centrally for Break Time, so providers won't need to check with parents.

For schools, in relation to whether children are supported by social care and have a social worker, the school's safeguarding lead would be aware of these children. Under the new offer, we will be checking the criteria is met before providing children and young people with a Break Time offer but it is checking in the interim period that children and young people meet the criteria.

7 Q. Is there a cap on the amount of additional break time plus offers for those already in receipt of outreach/ dom care services?

Answer The number of hours for breaktime plus will be determined by a Child and Family Assessment.

8 Q. Can you explain about charges for breaktime plus participants

Answer Details in relation to charges for break time plus will be included in the suite of documents as part of the procurement for the tender.

9 Q. We are currently providing activities for children with assessed needs and parents are paying out of their personal budgets. Will this be commissioned by the council under Lot 1 B rather than the parents paying themselves?

Answer Eligible children and young people will be able to attend Break Time Plus (Lot 1B). This can be arranged as a Direct Payment or as commissioned care.

10 Q. Will providers have a certain amount of offers that they have to respond to on the framework. In adult services for example providers have to respond to a certain percentage of support offered on the framework. i.e. 70%

Answer Providers will not be expected to respond to a certain percentage of care package request.

11 Q. Are providers tendering for the 'breaktime' lots expected to have their own venue?

Answer It is the Service Provider's responsibility to source and secure a suitable venue and ensure that buildings used for the purpose of short breaks adequately meet the needs of the children and young people in the service provider's care.

12 Q. When families register their child will they be able to nominate the provider that they want their child to attend or will BT just send parents details of providers and leave parents to make contact/bookings? Just concerned about timeframes and getting activities booked/staff in place for holiday clubs?

Answer Eligible children and young people can nominate and choose to attend a maximum of two providers over the year. Hours will be split between providers at parent/carers request.

13 Q. Is the framework closed or is it an open "tender"? If providers wish to deliver things in Lot 3 for example in the future but don't currently have provision can they apply in the future?

Answer It will be an open tender, i.e. new applicants can be submitted at any time. Evaluation of those applicants will be periodic (at least annually) throughout the life of the Agreement.

14 Q. What age group do the lots cover?

Answer The details in respect of age will be detailed in the specification

The age related criteria for Break Time is that Children will be able to access Break Time from the start of the academic year (September) in which they turn age 5 to the end of the academic year in which they turn 18 (July).

For assessed short break support, it could be ages under 1 to 18 as support is based on assessed needs

15 Q. Am I right in saying there will be no limit to the number of providers in a lot zone for example i.e lot 2 in Burnley

Answer Providers will be requested to submit which Lots they wish to apply for and within their submission they will be required to state which districts they will deliver Services. There won't be any restrictions of the number of providers within each Lot, the Authority will be looking to achieve coverage of Services across all areas of the County where possible.

16 Q. Will current support packages be reallocated if a provider who already provides support to CYP is not on the new framework?

Answer The intricate details of current POC and reallocation if you are not successful will be confirmed and be included in the suite of documents

17 Q. When are the new contracts expected to commence?

Answer We are intending to publish the procurement in Summer 2021, with the Provider List to go live before the end of the year so that Services can be

18 Q. Who do we contact for support to complete the tender?

Answer There is a variety of on-line help guides on the LCC website www.lancashire.gov.uk/isupplier, Quick Guides and contact number for E-tendering help can be found on these pages. Once the Procurement is published any queries regarding the procurement documents content should be directed via the E-tendering portal using the 'Online Discussion' function.

19 Q. When is the new tender coming out is there no set date?

Answer The tender is due out in the summer 2021

20 Q. If your bid is rejected can you appeal?

Answer The standard process will apply and feedback will be given. As this is an open Provider List, you may reapply at anytime if you feel you are now able to meet the published criteria, evaluation of new submission will take place at least annually.

21 Q. What are the plans for summer holiday clubs

Answer Questions about the summer 2021 LBT clubs can be forwarded to CYP short breaks mailbox

We will also respond to the questions we haven't responded to yet about Break Time Plus.

22 Q. How do providers assess which category CYP come under? I.e. assessed or unassessed needs

Answer To be confirmed

23 Q. Will breaktime monitor the usage caps on hours received or will providers need to do this?

Answer A collaborative approach will be developed to monitor the usage of hours.

24 Q. Please could you clarify whether 'looked after' CYP will be able to access?

Answer That is the aim of Break Time Plus

The address for any queries after today - cyp-shortbreaks@lancashire.gov.uk